

Portia M Skin Solutions (Pty) Ltd is skin care manufacturing and sales entity and is committed to **establishing, implementing** and **maintaining** a quality management system (QMS) which conforms to the requirements of the organisation; and demonstrates its ability to provide quality service and products to their customer's.

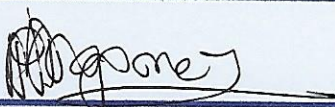
In order to facilitate this commitment Portia M Skin Solutions (Pty) Ltd. has implemented a quality management system (QMS) in accordance with the requirements of ISO 9001.

In line with the requirements of ISO 9001, Portia M Skin Solutions (Pty) Ltd. makes the following commitments:

- ❖ To continually improve the processes of the quality management system (QMS).
- ❖ To achieve and maintain sustainable customer satisfaction in line with customer requirements.
- ❖ To achieve and maintain compliance with relevant legislation.
- ❖ To analyse the processes of the QMS for effectiveness and setting of objectives for improvement.

This Quality Policy will be made user friendly, and be communicated, by means of training and regular workplace re-enforcement with all employees. It will also be displayed in relevant locations for all employees and customers visiting the site to view and published on our Website or emailed on request.

This Quality Policy will be reviewed at Management Reviews conducted and/or on an ad-hoc basis as needed.

	02 July 2018
Managing Director	Date

Prepared by	Management Representative	Approval date	02 nd July 2018	Revision
Approved by	Managing Director	Review date	02 nd July 2020	Rev.03

